



## **Mad Science of Hertfordshire & Bedfordshire Party Terms & Conditions**

1. **Mad Science requires a non-refundable booking deposit of £80.** Payment can be made over the phone by visa/MasterCard (surcharge for credit cards applicable), via BACS (upon request) and by cheque. Unfortunately we can't accept American Express Cards. Please make cheques payable to Science Rocks UK Limited
2. **The final balance is due before the party.** The operations team will call the week before the party to confirm final details and collect the outstanding balance.
3. Mad Science Party parties are fun and exciting for everyone to watch, but we ask that if there are children younger than 4, they enjoy the show in the lap of a grown up. Hands-on experiments are suitable for children 4 and older.
4. Any changes to the standard party offer must be agreed at the time of booking and confirmed in writing by the customer.
5. There is a surcharge of £50 for parties taking place outside of the offered times and on bank holidays.
6. If an additional Mad Scientist is required, a fee of £90 will be charged.
7. Mileage costs of £0.45 per mile are charged outside of a 15 mile round trip from our office. (AL2 1JG)
8. Parking charges (including metered parking) will be payable by you, the client. Please inform the Mad Science Party Coordinator of any parking restrictions at the time of booking. Parking at, or near to the venue is essential for a party to take place.
9. Exact numbers must be confirmed prior to the party. Unless we hear otherwise, we shall assume that your confirmed final number is as stated on the booking form. Additional guests over the stated party maximums will be charged at the above rate per child.
10. We regret that Mad Science does not provide food or birthday cakes.
11. Due to the chemistry-related nature of our parties, it is advised that children do not eat whilst the entertainment is taking place.
12. Although our instructors are thoroughly DBS checked, vetted and highly trained, children must not be left alone with the instructor and we insist on a legal guardian or responsible adult being present at all times. Neither must our instructors be asked to accompany children to the toilet or assist with feeding.
13. **While our instructors will endeavour to keep all guests engaged and entertained at all times, they are unable to deal with extremely disruptive guests while maintaining the pace and light-hearted nature of Mad Science programming. If at any time the instructor deems that the behaviour of one or more party guests is likely to cause danger or disruption, they will reasonably request a guardian or responsible adult step in to help control or remove disruptions that can affect the safety or enjoyment of other guests. The instructor is required to cease the presentation until the situation is resolved or terminate the presentation without refund if they deem it unsafe to continue.**

**[To complete a booking request form, CLICK HERE](#)**

**Mad Science of Hertfordshire & Bedfordshire**

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